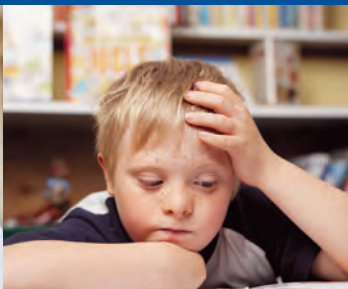


THE GOOD NEWS

SUMMER 2016

A QUARTERLY PROGRESS REPORT FROM CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER



Diocesan Catholic Charities 2015 Annual Report



In 2015, the Diocesan Catholic Charities Corporation and its two affiliates touched the lives of over 250,000 individuals in our twelve county Diocese. Four hallmarks of this service provision, as adopted by the Diocesan Board in 2004, are:

- We serve individuals of all faiths and denominations, not because they are Catholic but because we are called to do so by our Catholic faith
- Given the Catholic Social Teaching principle of Preferential Option for the Poor, we give highest priority to serving the poorest and most vulnerable individuals and families in our communities.
- Within our decentralized system of governance, decisions about service delivery are made and carried out locally.
- Through our shared back office services, and in other ways, we continue to have a strong record of efficient service provision with well below average administrative cost ratios.

Through our decentralized system of governance first established in 1985, we now provide services through nine different entities within the single Catholic Charities Corporation, and through two affiliated corpo-

rations, Camp Stella Maris and Providence Housing Development Corporation.

Three components of this annual report give a broad overview of our work. The **matrix of services** describes the six generic types of services broken down by specific entity, with an overview of the number of persons served in each. The **service delivery map** identifies the many different headquarter sites and program delivery sites physically present throughout the Diocese. The **approved 2015 audit** presents our financial results for 2015.

This overview information is supplemented by specific sections for each entity providing 2015 highlights, including services, important events, community support and client stories, as well as contact information to access individual entity annual reports, as well as other information.

We are grateful for the outstanding leadership and support of the Most Reverend Salvatore R. Matano, Bishop of Rochester, and each of our Board members who help to make this work possible.

— Jack Balinsky, *Diocesan Director*

2015 Financial Report

	Unrestricted	Temporarily Restricted	Permanently Unrestricted	Total
SUPPORT AND REVENUE:				
Grants and contracts	\$ 29,199,619	\$ -	\$ -	\$ 29,199,619
Program service fees	19,416,989	-	-	19,416,989
Food in-kind assistance	8,322,778	-	-	8,322,778
Contributions	5,619,742	2,220,392	12,900	7,853,034
Investment income appropriated for operations	-	199,089	-	199,089
Adjustment of prior year revenue	925,223	-	-	925,223
Other	837,543	-	-	837,543
Net assets released from restrictions	2,568,931	(2,568,931)	-	-
Total support and revenue	66,890,825	(149,450)	12,900	66,754,275
EXPENSES:				
Program services	57,473,736	-	-	57,473,736
Support services	5,950,344	-	-	5,950,344
Fundraising	1,576,418	-	-	1,576,418
Total expenses	65,000,498	-	-	65,000,498
EXCESS (Deficiency) of Support and Revenues Over Expenses	1,890,327	(149,450)	12,900	1,753,777
OTHER ITEMS:				
Investment income (loss), net	(97,170)	(20,382)	(105,635)	(223,187)
Investment income appropriated for operations	-	(39,876)	(159,214)	(199,090)
Effect of change in insurance liability	(249,997)	-	-	(249,997)
Defined benefit pension plan expense	-	-	-	-
Loss on disposal of property and equipment and assets held for sale	-	-	-	-
Forgiveness of amount due to HHAC	-	-	-	-
CHANGE IN NET ASSETS	1,543,160	(209,708)	(251,949)	1,081,503
NET ASSETS - beginning of year	6,946,112	3,339,205	4,098,842	14,384,159
NET ASSETS - end of year	\$ 8,489,272	\$ 3,129,497	\$ 3,846,893	\$ 15,465,662

Catholic Charities
Community Services

Program Highlight

During 2015, the most significant program highlight was the continuing expansion of the **Health Home Care Management** program. In addition to providing residential and community-based services for persons with developmental disabilities, and services to persons with traumatic brain injury, the agency provides care management services to persons with HIV/AIDS and other chronic illnesses. Care management services include case management and referral to other services including housing, transportation, medical care adherence and employment skills. By the end of 2015, the total CCCS client caseload had grown to more than 3,000 individuals.

Important Events

Over the last several years, Catholic Charities Community Services has continued to grow its two major friend/fund-raising events. In March each year the agency hosts its **Breakfast with Friends**, emceed by Channel 13's Ginny Ryan, designed to enhance community awareness of its services and featuring a prominent national speaker. In July CCCS sponsors its **Annual Celebrity Golf Tournament** with TV, radio and print personalities on hand to add to the festivities.



Community Support

A generous and well-timed gift from Woodcliff Hotel and Spa allowed over 200 families to enjoy a Thanksgiving feast to remember in November 2015. Special thanks to Fred Grabosky, General Manager, and his staff for helping to distribute the birds and fixings in time to make Thanksgiving a special holiday. Because of broad community support, the Christmas Giving Project filled the wish list for over 1,000 men and women by providing essential items like coats, warm socks and gloves along with presents for children who woke up Christmas morning with special gifts under the tree. Support came from such partners as the Ciccarelli Advisory Services, Kodak, LaBella Associates, Greece Jazzercise, many local parishes, and community groups who adopted families and bought gifts, sending a message that at Christmas no one is forgotten.

Client Success Story

Michelle arrived in Rochester in 2009 with a new HIV/AIDS diagnosis, no home and no support system. By working with Catholic Charities Community Services, Michelle was able to put her life back on track but also to move on beyond her own expectations. In 2014, Michelle graduated Magna Cum Laude with a Bachelor's of Science in Social Work from SUNY Brockport and is now working on her Master of Public Administration degree.

Contact Information

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Rochester, NY 14611
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Catholic Charities of
Chemung/Schuyler Counties

Program Highlight

Continuing as a major service delivery priority for Catholic Charities of Chemung and Schuyler Counties is provision of emergency services. **The Samaritan Center** works to meet the most basic human needs while establishing long-term solutions for poverty relief. Services include food pantry, clothing, personal care items, prescription drug assistance, food stamp enrollment and health insurance applications. **Second Place East Homeless Services** provides case management and assistance to individuals and families who are homeless or at-risk of homelessness including emergency shelter, assistance finding affordable housing, rent and utility assistance, financial planning and budgeting.

Important Events

Over the last four years, the agency has created two annual events as important friend/fund-raising activities. On May 2, 2015, the Hilliard Corporation presented the Catholic Charities of Chemung County **Fourth Annual Gala – Run for the Roses – Kentucky Derby Ball** at the Elmira Country Club, including a live screening of the Kentucky Derby, refreshments, dancing and an auction. Corning Dental Associates presented the Catholic Charities of Schuyler County **Second Annual Garden Soiree** on June 19, 2015 at Lakewood Vineyards, featuring a number of high-end auction items.

Community Support

For its **Annual Back to School Drive**, with the support of Excellus Blue Cross Blue Shield and the local community, Catholic Charities collected and distributed 320 backpacks and school supply starter kits to children and teenagers in Chemung and Schuyler counties. Catholic Charities **Back to School Giveaways** were held at Schuyler Outreach on August 20th and **The Samaritan Center** on August 22nd. In addition to supplies, approximately 40 children received fresh new haircuts for the school year.

Client Success Story

Following his release from years of imprisonment caused by his heroin addiction, Larry was released in 2015. A 55 year old recovering addict, Larry had no home, no job and no earthly possessions. With nowhere else to go, Larry found refuge at Catholic Charities **Second Place East Homeless Shelter**. He wanted change and was willing to do what it took to get it. When asked about Catholic Charities, Larry states "...their help is endless. It's a program where they'll hold your hand to a certain degree, but you've got to help yourself too. They're not going to enable you all through the transition from homelessness, but they'll walk you to the door and say 'Hey, you really need to utilize the help.'" Larry took the help and applied it. He not only attended the necessary meetings for his sobriety and other services but he spent his remaining time volunteering for Catholic Charities. Giving back to the agency he refers to as "a spectacular help, more than words can express." The next step of Larry's life looks positive. With the help of Catholic Charities **Gateways Community Living program**, Larry has now moved into his own apartment.

Contact Information

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Watkins Glen, NY 14891
Phone: (607) 734-9784
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Catholic Charities of
Livingston County

Program Highlight

In 2015, approximately 9,000 people came to Catholic Charities of Livingston County to help fulfill an unmet need. Services provided included financial help, emergency housing, transportation, food pantry, individual therapy, mentoring for children and adults, parenting education and employment case management.

Important Events

In addition to **Eat for Heat** and **Spelling Bee** fundraisers, the signature event for Catholic Charities of Livingston County was the **First Annual Red Carpet Christmas Gala** held on December 12th at the Valley Oak Event Center in Geneseo. A capacity crowd of nearly 200 persons enjoyed refreshments and dinner. Through ticket sales and an auction, over \$28,000 was raised for the agency.

Community Support

Catholic Charities depends on the support of over 100 volunteers for its **Faith in Action**, **Hope Youth Mentoring** and **Food Pantry Program**. 82 volunteers attended a recognition event in September.

Paul Maginn, a volunteer for Faith in Action, provided this perspective on his service: "I have learned so much since the day I started volunteering at Catholic Charities. I volunteer with the Faith In Action Program; helping with the coordination of matching a volunteer with someone that needs medical transportation or needs groceries for the week. Most of the time our clients give us 5 to 7 days' notice of when and where they need to go for their appointments. There are times, though, that emergencies occur and a driver may be needed on the same day the client calls us.

Until I started volunteering here, I never realized how many people are willing to change their schedules immediately to help someone in need. From the staff that works countless hours to the volunteers that give of their precious time, I am so proud to be a part of this Catholic Charities team in Mount Morris. I look forward to meeting in person some of the clients and volunteers that I talk with on the phone on a daily basis.

In a world where the media seems to emphasize all the negatives, I want to emphasize that there is so much good happening surrounding all the people associated with Catholic Charities of Livingston County."



Client Success Story

In 2015, the **Help*Works** program helped a single mother of two boys get back on her feet after a long and painful divorce. The mother has a master's degree in teaching and was searching for a higher paying job due to the loss of her ex-spouse's income. The Help*Works program director worked extensively with this mother and not only gave back the hope that the mother had lost, but also provided the following assistance: gas cards so she could get to her job interviews, Goodwill gift card so she could purchase new interview outfits, paid her past due mortgage payment, and even sent her two boys to Camp Stella Maris in the summer utilizing camper-ships that were donated to Catholic Charities by a private donor.

Contact Information

Executive Director: Tabitha Brewster
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Catholic Family Center



Program Highlight

Catholic Family Center's Mental Clinic was one of 40 Article 31 clinics across new York State to receive a **Vital Access Provider (VAP)** designation and funding award. The VAP was created to support clinics whose fiscal challenges have had a significant impact to the mental health system in their county. CFC's successful application was approved for up to \$1.5 million over two years for a three-phase initiative to improve client engagement and participation rates, improve billing and collections accuracy, and expand service at a new satellite location (1645 St. Paul Street). The full and successful implementation of this plan will lead to long term fiscal stability of CFC's Mental Health Program.

Important Event

In most years, describing the agency's important event would focus on the **Annual Gala**, the **Golf Tournament** or the **Empty Bowls** event.

While these events were successfully carried out in 2015, from a community perspective, the most important "event" which occurred in 2015 was the leadership provided by CEO Marlene Bessette and staff member Ron Rizzo to the highly publicized **Rochester/Monroe Anti-Poverty Initiative (RMAPI)**.

This initiative was conceived in late 2014 by the joint leadership of the United Way, Monroe County, the City of Rochester and Assemblyman Joe Morelle. From the outset, it was fully supported by Governor Cuomo, who announced in January creation of a State Anti-Poverty Task Force, a mirror image of our local Task Force established at that time.

From February through August, as volunteers and utilizing their significant strategic planning skills acquired through years of leadership at Xerox, Marlene and Ron guided a comprehensive planning effort with much community participation which led to the foundation for a major anti-poverty effort focused on three priorities: better coordination of human services delivery, adult mentoring or facilitation programs, and a focus on early childhood intervention programs. This work came to be viewed



as a model for other counties in the State. It has also positioned Catholic Family Center to be at the heart of developing new services.

Community Support

Saint's Place of St. Louis Parish has been the most consistent and impactful partner of CFC's refugee resettlement program for the last 20 years. Saint's Place provides each refugee resettled by CFC with a complete home set-up – beds, pots and pans, linens, personal items, tables, chairs, dressers, appliances and more. Their ability to provide the level of furnishing support to the total resettlement population in Rochester each year is unique within the national network of resettlement agencies. Saint's Place also operates a clothing closet at St. John of Rochester. It is the largest clothing closet in Rochester operating solely on donations.

The Clothing Closet is open four days a week, and provides a vast array of clothing for refugee men, women and children. They also operate a tutoring program in two separate locations to help newly arrived refugees learn English.

Saint's Place's substantial capacity for support is largely due to the tremendous work of its many volunteers who staff the clothing closet, help pick up and drop off donated goods and work in the tutoring program. Their work allows CFC to drive more of its resources toward increased case management support so that together CFC and Saint's Place can do more for the refugees we sponsor.

Check out volunteer opportunities and learn more about Saint's Place at <http://www.saintsplace.org>



Client Success Story

Tynesha struggled with drug addiction and homelessness, but the love of her five-year-old daughter Jazelle gave her the courage to change her life. Referred from the Restart Substance Abuse Outpatient program, she and her daughter moved into Liberty Manor in March of 2014. While at first Tynesha wanted to separate herself from the sixteen other women in treatment, they soon became a close-knit support system. Liberty Manor also provided the highly structured environment needed for full recovery. Tynesha was especially grateful for what Liberty Manor provided her daughter. "People were so good to her and she was so comfortable there. We were surrounded by positive people and that is what gave us positivity."

After six months in the program, Tynesha graduated and was connected to a new job and apartment.

"Because of Liberty Manor, I am the mom I am today and I can say that I'm proud of the mom I am!

(Her daughter Jazelle is now in kindergarten and doing very well.)

"It's hard to believe that a year ago we were homeless. Now, we are completely blessed."

Contact Information

President/CEO: Marlene Bessette
87 North Clinton Ave., Rochester, NY 14604
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Website: www.cfcrochester.org

Camp Stella Maris



In 2015, Camp Stella Maris enjoyed another banner year, serving a total of 8,163 campers, family members, retreat participants, team building and rental group members. Under the leadership of new Camp Director Molly Share, resident camp enrollment increased by 2% and day camp participation hit an all-time high. Another all-time high was the utilization of \$152,000 in campership funds to benefit 313 campers. While a focus spiritually remains at the heart of camp activities, a well-received new program was the **MakeSpace Program** which provided campers the tools and space for them to build whatever their imagination could dream of.

Priority was also given in 2015 to the conservation of the Camp's stunning facility. A comprehensive Facilities Audit prioritized maintenance needs. The most pressing needs, cabin foundations and roof bracing, were immediately addressed.

This work also provided the foundation for development of a Master Plan, as the Camp looked forward to celebrating its 90th anniversary in 2016.

Contact Information

Executive Director: John Quinlivan
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Phone: (585) 346-2243
Website: www.campstellamaris.org

Providence Housing Development Corporation

For Providence Housing Development Corporation, 2015 was a year of transition, stabilization and building for the future. Mark Greisberger, long-term Board member and a "Godfather" of Providence, assumed the position of Executive Director on March 10, 2015.

Together with his leadership team (Helen Bianchi, Director of Asset Management, Dan Sturgis, Finance Director, and Debbie Bilotta, Executive Assistant), Mark oversaw many accomplishments. Chief among them was maintaining Providence's reputation for high quality management, overseeing 24 sites housing 1,500 individuals.

The stage was set for future improvements when Providence acquired full ownership of three projects, permitted after 15 years of tax credit funding. Providence took the lead in creating for Catholic Charities Community Services a three-bed supportive apartment facility in Penn Yan opened in the fall. Meanwhile, significant progress was made in developing applications for several major tax credit projects. While setting the stage for future expansion, Providence retained a solid fiscal base in 2015.

Contact Information

Executive Director: Mark Greisberger
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Phone: (585) 529-9555
Website: www.providencehousing.org

Catholic Charities of
Tompkins/Tioga Counties



Program Highlight

In 2015, with the support of the Human Service Coalition of Tompkins County, Catholic Charities launched a pilot program called the **Service Navigator**. This staff member provides personally tailored solutions that interrupt the cycles of poverty and guide people toward self-sufficiency. Aiding clients to achieve stable housing is one of the key services. The Service Navigator guides clients in finding housing, advocates for them with local landlords and connects them with the Department of Social Services, the local homeless shelter and other social service agencies. In 2015, the Service Navigator assisted 56 clients seeking stable housing.

Important Events

Catholic Charities of Tompkins/Tioga Counties raises needed funds through several annual events:

- April — Samaritan Society Event
- May — Pasta Dinner in Tioga County
- June — Spring Appeal
- July — BBQ in Tioga
- October — Pasta Dinner in Tompkins
- December — Winter Appeal

Community Support

For a number of years, Catholic Charities has partnered with the Rotary Club of Ithaca in the **Share the Warmth** outerwear drive. In 2015, clothing distributed included over 900 winter coats and 600 hats. This specific activity supplemented ongoing efforts throughout the year which saw 916 blankets and 42,801 items of clothing distributed by the **Samaritan Center** in Ithaca and 1,040 diapers and 686 personal care packages distributed at the **Tioga Outreach Center**.

Client Success Story

Amanda and Frank were living in a small unheated camper behind a family member's property.

Both had found jobs at a local restaurant but were disheartened because they did not have the money to buy the pants and shoes required by their workplace. During their first trip to Catholic Charities, they were both able to find appropriate pants in the Samaritan Center Clothing Closet. We purchased for each of them a brand new pair of comfortable, black, non-slip shoes. They were able to show up at their first day in full uniform and ready to work. Both have maintained their employment. Amanda has since been hired in a second hospitality position and Frank has been promoted to store manager.

Contact Information

Executive Director: Renee Spear
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Catholic Charities of
Wayne County

Program Highlight

In September Catholic Charities of Wayne County was notified that it had been awarded a Federal grant from the Department of Health and Human Services of \$1.6 million per year for five years for the **Thriving Families Program**.

Through this program, whose ramp up began in Fall 2015, and which will formally commence July 1, 2016, Catholic Charities of Wayne County will provide case management, assessment and family education services in Wayne County, serving 1,500

youths and adults a year. As the program commences, the agency will position Relationship Wellness Specialists and Community Education Coordinator throughout Wayne County in local Head Start sites, career centers, high schools, factory break rooms, local libraries and the County jail. Healthy Marriage and Relationships courses will be taught by Master's level staff using the **"PREP" (Prevention Relation Enhancement Program)** curriculum for adults and the **"Connections: Dating and Relationships"** curriculum for high school students. This multi-faceted approach is aimed at 18-24 year olds in Wayne County including at-risk youth, the unemployed and underemployed. The agency will collaborate with other county agencies to ensure a full range of service provision.

Important Event

In September, Catholic Charities of Wayne County hosted its third annual **BLAST!** event at Greystone Golf Course in Walworth. Attended by over 100 individuals who enjoyed refreshments, dinner, entertainment and participated in an auction, this event raised needed funds for community outreach programs.

Community Support

Catholic Charities of Wayne County partners with numerous county agencies on a variety of projects, including two to reduce hunger. The **Mobile Food Pantry**, in which the agency is a co-lead with Newark Rotary, through which food provided by Foodlink was distributed to over 2,400 people in 2015. Utilizing the Foodlink community, and working with the volunteers from the **Food Closet**, food was distributed to over 2,600 individuals in the Newark area in 2015.



Sandy Thomas (CCWC Community Resources Coordinator), Ryan Gansz, Edward Gansz, and Cathy Thiell-Kamp (CCWC Community Relations Specialist)

Client Success Story

This testament to the work of the agency was provided by Dr. Robert R. Ike, Superintendent of the Palmyra-Macedon School District: "As an advocate for the children of the Palmyra-Macedon Central School District, I believe in enhancing the readiness of our students. With the expectation of preparing our students to be college and career ready, many students need to have the added opportunity to make gains and develop skills for this readiness.

Pal-Mac has been fortunate to reap the benefits of the services provided by Catholic Charities for many years. The outreach and services provided to our students in the College Bound Program (CBP) have been critical to the students served. The CBP coordinator works with at-risk students who have the potential of being first-generation college attendees (but lack the resources for college preparation outside of school). Students in the CBP develop a portfolio, apply for college, complete the FAFSA, engage in career exploration and complete interest inventories.

Please know that I am in full support of continuing services for College Bound in the coming school year as well as any opportunity to expand these services. The changes brought by Catholic Charities' programming have long-term effects for our school, for our community, and for the future of Wayne County."

Contact Information

President/CEO: Deacon Peter Dohr
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Food Bank of
the Southern Tier

Program Highlight

As one of the eight Feeding America Food Banks in the State, the Food Bank through its 167 Partner agencies across six counties, in 2015, distributed more than 10,000,000 lbs. of food, the equivalent of more than 1,000,000 meals, responding to 1,350,000 requests for food. A \$1 donation to the Food Bank supports three meals, which the Food Bank can acquire \$28 of food from a \$5 contribution.

Important Events

In 2015, the Food Bank received more than \$2,000,000 in donations from such events as:

- Tour de Keuka
- Selfless Elf 5K Run/Walk
- Check Out Hunger
- Fill the Bus

To help support its various programs:

- Mobile Food Pantry Program
- Backpack Program™
- Healthy Harvest Program
- Kids' Farmers Market
- Just Say Yes to Fruits and Vegetables (JSY)
- SNAP Outreach
- Senior Mobile Food Pantry
- Hunger Education
- Food Bank Garden
- Advocacy Speakers' Bureau
- Volunteer Program

Community Support

The Food Bank could not accomplish its work without the hours and talented volunteers provided in 2015. These volunteers provided 42,390 hours of help, the equivalent of 23 full-time staff. They repacked 1,737,866 lbs. at an equivalent labor rate of nearly \$1 million.

Client Success Story

BackPack Program™ Recipients

"I have never been a part of any program like this. It truly has been a blessing for my children and us (parents) to be able to hand our children something to eat when they ask for it. When they said they are hungry, it fills my heart with such joy to know I didn't have to say 'no'. I can't thank you enough. I really appreciate the Backpack Program™."

"I like the Backpack Program™ because it makes my tummy feel better."

"It (BackPack) helps us a lot. I like it because I know it helps my mom. She doesn't have to worry as much."

"It helps us stretch our budget for meals for dinner. We can stock up on staples, and then we are able to budget for other things like fresh fruits and vegetables. The vegetables are their favorite-they can't get enough of them!"

Contact Information

President/CEO: Natasha Thompson
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Phone: (607) 796-6061
Website: www.foodbankst.org



Catholic Charities of Steuben County



Program Highlight

During 2015, three different programs of Catholic Charities of Steuben County celebrated important milestones. The **Bath Community Child Day Care Center** celebrated 25 years of service. Both the **Healthy Families Steuben** and the **Substance Free Living Community Residence** marked their 20th anniversary. In honor of the 20th anniversary, at a ceremony in September, the Community Residence was renamed **Weider House**, recognizing the long-time leadership provided by Joe Weider to Kinship Family and Youth Services, now integrated into Catholic Charities of Steuben County.

Important Events

On October 26, Catholic Charities of Steuben sponsored a **Poverty Simulation** attended by 68 community participants and 20 volunteers at Watson Homestead in Painted Post, as part of a year-long focus on Children and Families in Poverty. Poverty Simulations provide the experience of living with:

- The financial pressures of providing for basic needs (rent, food, utilities, etc.) faced by low income families.
- The difficult choices people with few resources have to make when stretching a limited income.
- The barriers to becoming self-sufficient on a limited income faced by individuals and families.
- The emotional stresses and frustrations (trauma) created by having limited resources.

Community Support

The 7th Annual **Steps To End Poverty in Steuben (STEPS) Walk** was held Saturday, May 2 in Bath and Hornell; then on Saturday, May 16 in Corning. The one-mile walk has two goals, first to raise awareness about poverty in Steuben County and second to raise funds for our Turning Point programs. Each location was responsible for about one third of the amount raised.



Client Success Story

Testimony from a client living at Weider House, the substance-free living community run by the Kinship Division of Catholic Charities: "Since I've been in the Kinship program I have become a better person and accomplished many things. The staff at Kinship have helped me to regain my life back. They have allowed me to gain a better understanding of myself and to help others to recover from addiction and alcoholism. Since I have been in the program, I have accomplished the following. I have completed inpatient and outpatient programs, I have completed

the Kinship in-house part of their program, and I am now in their Supportive Living program. I am currently running the Monday night AA group in Bath. I am responsible for handling the money for the group, and setting up the meeting. I also go to the schools and tell my story in hopes of helping the younger generation understand that addiction is no joke. The staff at Kinship are great people. They help us grow and learn how to live life on life's terms. It is a simple program if one works it properly. They have taught me how to be aware when something is wrong inside me, in other words, how to have feelings — something that I lost a long time ago. They have treated me like a human, which includes being trusted to go places on my own, and I have proven that not only to them, but myself as well. I have my family back in my life, which is the most beautiful accomplishment ever."

Contact Information

Executive Director: Laura Opelt
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Phone: (607) 776-8085

Website: www.catholiccharitiessteuben.org



Catholic Charities of the Finger Lakes

Program Highlight

Catholic Charities of the Finger Lakes has expanded its efforts to identify and address **homelessness** in the Finger Lakes. During the course of the program year, more than 700 households presented to this agency as homeless or homeless vulnerable. Beginning in March, the agency established a Homeless Coordinator position in partnership with the Cayuga County Department of Social Services. The individual is responsible for the coordination of resources supporting individuals and families who are identified as homeless or homeless vulnerable. With the goal of identifying and securing permanent housing, the coordinator works directly with the client to assure that barriers to housing are addressed, support services are in place, and that the time spent in crisis or emergency housing is minimal. With increasing incidence of homelessness arising in Ontario County, the agency was successful in replicating this process, creating two additional Homeless Coordinator positions for Ontario County. Partnering with the Ontario County Department of Social Services, staff positions were created that placed staff at both the Geneva and Hopewell office complexes.

Important Events

The **Sharing the Light** event is an annual opportunity for Catholic Charities of the Finger Lakes to recognize individuals across the Finger Lakes whose efforts, large and small, make a difference in the lives of others. 2015 honorees were business leaders, faith community leaders, teachers, business owners, retirees, parents, neighbors, fellow-parishioners, and more. They served on boards and committees, they enriched our communities through music and the arts, and they preserved our communities' histories, and built houses for low-income families allowing them to establish roots. Collectively they were fierce advocates for social justice, raised money for many causes, comforted the elderly, cared for the sick and dying, fed the hungry, and so much more.

Their efforts reached people of all ages, of all economic groups, and of all faiths. We were proud to recognize Maxine Alberici, Menzo Case, Tom McClure, Sandi Perl, Frank & Donna Pullano, and Marcia Webster.



Sharing Light board members at the annual dinner.

Community Support

Catholic Charities of the Finger Lakes' **Empty Bowls** events relies heavily on the willingness of volunteers—students, local potters and others—to create ceramic bowls for the events. Participants take the bowls home, and are encouraged to use these symbols of hunger to encourage participants' efforts to combat hunger and poverty in their own communities. Since the inception of the Empty Bowls event, the Rochester Folk Art Guild has been a primary partner, creating hundreds of bowls to be given to event participants. Each year, artisans from the Rochester Folk Art Guild's Middlesex farm gather to host a bowl throwing event. The event provides both an opportunity to promote Empty Bowls and jumpstarts progress on the crafting of the bowls. The artisans graciously welcome staff from Catholic Charities of the Finger Lakes, our media partners and others to participate. Under the direction of Master Potter, Annie Schliffer, close to 100 bowls are crafted in a single day and then glazed and fired, and delivered to our agency in time for our events. The efforts of this group of volunteers is a perfect example of how the willingness of persons to share their talents goes a long way in helping our agency raise awareness and respond to the needs of others.




Client Success Story

Julie requested assistance from Catholic Charities of the Finger Lakes via our Emergency Assistance Department. She had recently been released from jail, and was temporarily residing with a relative. Previously approved for Social Security Disability, Julie's benefits were suspended while incarcerated. She had no immediate source of income and was in immediate need of prescriptions. After assisting with her immediate medical need, the agency worked with Julie to identify a place to live. After securing a permanent address, Julie was successfully able to resume receiving her disability payments. Her award sufficiently covered her rent and allowed Julie to maintain meeting her basic needs.


Contact Information

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Catholic Charities

of the Diocese of Rochester, Inc.

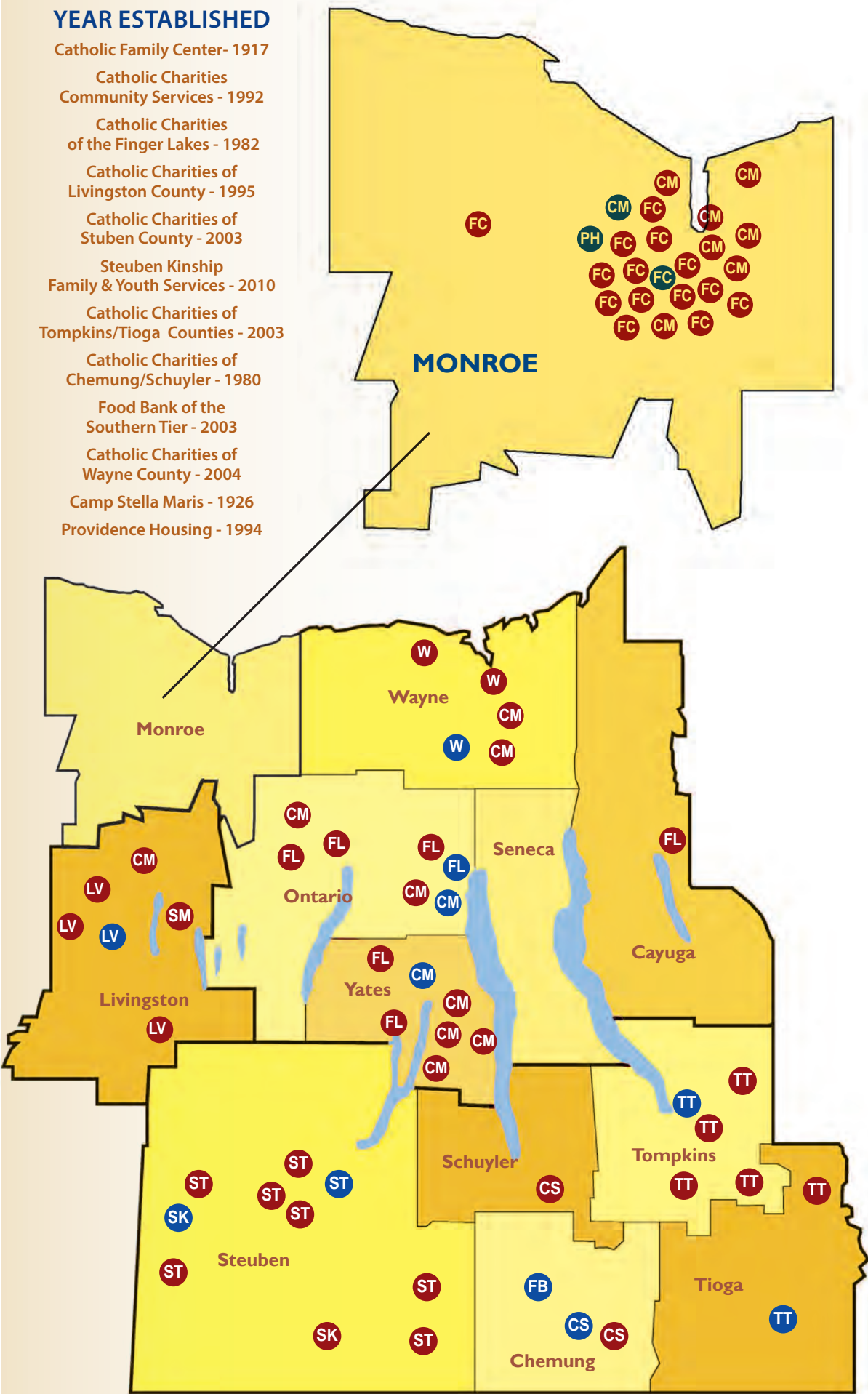




We help our neighbors develop skills for life. We empower them to lead healthy, productive independent lives. We provide a place where people can grow in personal dignity.

YEAR ESTABLISHED

- Catholic Family Center- 1917
- Catholic Charities Community Services - 1992
- Catholic Charities of the Finger Lakes - 1982
- Catholic Charities of Livingston County - 1995
- Catholic Charities of Steuben County - 2003
- Steuben Kinship Family & Youth Services - 2010
- Catholic Charities of Tompkins/Tioga Counties - 2003
- Catholic Charities of Chemung/Schuyler - 1980
- Food Bank of the Southern Tier - 2003
- Catholic Charities of Wayne County - 2004
- Camp Stella Maris - 1926
- Providence Housing - 1994



MONROE COUNTY

- Catholic Family Center (FC)
FC Main Office FC Program Sites
- Catholic Charities Community Services (CM)
CM Main Office CM Program Sites
- Providence Housing - Main Office (PH)
PH Main Office

AREAWIDE

- Catholic Family Center (FC)
FC Main Office FC Program Sites
- Catholic Charities Community Services (CM)
CM Main Office CM Program Sites
- Catholic Charities of Livingston County (LV)
LV Main Office LV Program Site
- Catholic Charities of the Finger Lakes (FL)
FL Main Office FL Program Site
- Catholic Charities of the Steuben County (ST)
ST Main Office ST Program Site
- Steuben Kinship Family & Youth Services (SK)
SK Main Office SK Program Site
- Catholic Charities of Tompkins/Tioga (TT)
TT Main Office TT Program Site
- Catholic Charities of Chemung/Schuyler (CS)
CS Main Office CS Program Site
- Food Bank of the Southern Tier (FB)
FB Main Office
- Catholic Charities of Wayne County (W)
W Main Office W Program Site
- Camp Stella Maris (SM)
SM Program Site

Agency	Emergency Services	Support Service	Special Needs	Housing Services	Food Services
Catholic Family Center	<ul style="list-style-type: none">• 6,000 served	<ul style="list-style-type: none">• Aging & Adult Services - 15,000 served• Children Youth & Family - 3,000 served• Healthy Sisters- 40 served	<ul style="list-style-type: none">• Mental Health Clinic - 2,000 served• Restart Drug & Alcohol Treatment - 2,844 served• Refugee, Immigration & Language Services - 2,000 served	<ul style="list-style-type: none">• Shelters & Supportive Housing - 1,700 served	
Catholic Charities Community Services <small>(Serving 12 Counties)</small>	Over 35,000 persons in our Twelve County Diocese Received Emergency Assistance in 2015		<ul style="list-style-type: none">• Developmental Disabilities - 400 served• Care Doordination - 900 served• Supportive Services - 1,000 served	<div><p>Catholic Charities helped 500 families with heating assistanc in 2015</p></div>	
Catholic Charities of Chemung/Schuyler Counties	<ul style="list-style-type: none">• 7, 000 served	<ul style="list-style-type: none">• Outreach - Schuyler - 11,000 served• RSVP - Schuyler - 350 served	<ul style="list-style-type: none">• Mental Health Services (Chemung) - 661 served (Schuyler) - 24 served		
Catholic Charities of Livingston County	<ul style="list-style-type: none">• 3,854 served	<ul style="list-style-type: none">• Community of Caring 125 served• Faith in Action Transportation - 133 served• HOPE Youth Mentoring - 58 served• SSI/SSD Case Mgmt - 33 served• TASA - 46 served		<ul style="list-style-type: none">• Emergency Housing - 77 served	<ul style="list-style-type: none">• Food Pantry - 3,985 served
Catholic Charities of Steuben County	<ul style="list-style-type: none">• Turning Point - 9,500 served	<ul style="list-style-type: none">• Substance Abuse Prevention - 6,968 served• Healthy Families - 220 families served• Therapeutic Foster Care - 33 children served• Family Preservation SHAPE - 186 families served• Bath Community Child Day Care - 145 children served	<ul style="list-style-type: none">• Kinship Community Residence - 61 men served• Kinship Supportive Living - 29 men served	<div><p>Through 162 Membver Agencies, the Food Bank helps 150,000 different individuals each year</p></div>	
Catholic Charities of the Finger Lakes <small>(Serving 4 Counties)</small>	<ul style="list-style-type: none">• Emergency Assistance (includes HEAP) - 3,000 served	<ul style="list-style-type: none">• Supervised Visitation - 77 families served• Case Management - 64 families served• SSI Advocacy - 32 served			<ul style="list-style-type: none">• Community Lunch Program - 14,200 meals served
Catholic Charities of Tompkins/Tioga Counties	<ul style="list-style-type: none">• Tompkins County - 2,000 served• Tioga County - 650 served	<ul style="list-style-type: none">• Immigration Svcs -Tompkins - 1,325 served• Nutrition Outreach - Tompkins - 150 served• Nutrition Outreach - Tioga - 66 served• Family Empowerment Svcs - Tompkins - 135 served• Youth Mentoring / Education - Tioga - 34 served	<div><p>Catholic Charities in the Diocese of Rochester touched the lives of nearly 250,000 individuals in our twelve county diocese in 2015</p></div>		
Catholic Charities of Wayne County	<ul style="list-style-type: none">• 3, 000 served	<ul style="list-style-type: none">• Childhood Counseling & Intervention - 125 served• College Bound - 200 served• Counseling - 210 served• Positive Attitude, Responsible Citizen - 750 served• Persons In Need of Supervision - 32 served• La Casa - 90 served			<ul style="list-style-type: none">• Food Assistance - 3,000 served
Food Bank of the Southern Tier <small>(Serving 6 Counties)</small>	Food assistance in 2015 was at an all time high		<div></div>		<ul style="list-style-type: none">• Food Distribution to 162 Member Agencies -483,549 children, 611,509 adults, 184,107 seniors (1,300,000 duplicate)• Mobile Food Pantry - 160,000 served• Back Pack Program - 2,000 students served• SNAP/Food Stamp Outreach - 300 households• Just Say Yes to Fruits & Vegetables - 1,660 class participants
Camp Stella Maris		<ul style="list-style-type: none">• Summer Camp Participants - 2,666 served• ABLE Participants - 1,449 served• Off Season - 64 groups - 3,073 served			
Providence Housing Development				<ul style="list-style-type: none">• 1,500 individuals served in 224 projects	

Why Planned Giving?

Have you considered a bequest or memorial gift to Catholic Charities?

Supporters of Catholic Charities who believe in the agency's mission and efforts to help those in need can leave a lasting legacy by including a bequest to Catholic Charities in their will.

Gifts to agencies of Catholic Charities of the Diocese of Rochester provide social benefits from the Rochester area, throughout the Finger Lakes, and into the Southern Tier. Each year, the work of these agencies touches the lives of 250,000 neighbors in need. We provide food, clothing, shelter, and a wide range of additional life-enhancing services to people of all faiths whose lives have been interrupted by poverty or illness.

As an approved charity under IRS section 501(c)(3), Catholic Charities of the Diocese of Rochester is an eligible recipient of charitable gifts and trusts.

A planned gift to any organization of the Catholic Charities of the Diocese of Rochester will go a long way toward helping individuals and families in need, and, in turn, will help strengthen our communities.



What is a bequest?

A charitable bequest is a gift option that can be used by almost everyone and allows donors an opportunity to enjoy their legacies today at no immediate cost.

Bequests are easy to arrange in consultation with an attorney preparing your will.

The wording of a bequest in your will can be as simple as the following:

I hereby bequeath the sum of _____/ or _____% of my estate to Catholic Charities (you can designate to Diocesan Catholic Charities, 1150 Buffalo Road, Rochester, NY 14624, or any of its agencies).

For more information on Planned Giving

Please check our web site at www.dor.org/index.cfm/catholic-charities call us at **585-328-3210** or e-mail us at CatholicCharitiesInfo@dor.org

LIFE ISSUES

An important component of the Diocesan Catholic Charities mission is education and advocating for **Life Issues**.

In 2015, the work of Life Issues Coordinator Suzanne Stack focused on agency oversight of Project Rachel, the promotion of materials provided by the United States Catholic Conference of Bishops for the annual October Respect Life program, successful advocacy in the spring to help defeat the abortion expansion component of the state Women's Equality Agenda, and significant education on Church teaching relating to the growing movement toward adoption of assisted suicide legislation.



THE GOOD NEWS

CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER

Inside this Issue: 2015 Annual Report

THE GOOD NEWS

CATHOLIC CHARITIES DIOCESE OF ROCHESTER
1150 Buffalo Rd. • Rochester, NY 14624