



CATHOLIC CHARITIES

Diocese of Rochester



2011 ANNUAL REPORT



2011 Board of Directors

Jack Balinsky
President/Secretary
Ex-Officio

Rev. Mike Bausch, Pastor
Church of the Transfiguration
Represents Catholic Family Center

Rev. Mark Brewer, Pastor
St. Charles Borromeo
At-Large

Marie Castagnaro
Sisters of St. Joseph
At-Large

Bishop Matthew H. Clark
Ex-Officio

Rev. Dan Condon,
Chancellor
Ex-Officio

Phil Cox
Represents Catholic Charities of
Tompkins/Tioga Counties

Mary Pat Dolan
Represents Food Bank of the
Southern Tier

Marie Finnerty
Represents Catholic Charities of
Chemung/Schuylar Counties

Maynard J. Fox
At-Large

Michael Gabrielli
At-Large

Rev. Joseph Hart
Vicar General
Ex-Officio

Robert Kernan
Represents Catholic Charities of the
Finger Lakes

Dr. Estella Norwood Evans, Professor
Nazareth College of Rochester
At-Large

Kevin O'Connell
Treasurer
At-Large

Mary Anne Palermo
Represents Catholic Charities of
Livingston County

Anne Sapienza
Represents Catholic Charities of
Wayne County

Timothy Sheehan
Represents Catholic Charities
Community Services

Linda Stundtner
Chairperson
Represents Catholic Charities of
Steuben County

Elizabeth Talia
General Counsel and VP
Thompson Health
At-Large

A Letter from Bishop Matthew H. Clark

“Then Jesus went to Nazareth where he had been brought up, and on the Sabbath, he went as usual to the Synagogue. He stood up to read the Scriptures and was handed the book of the prophet Isaiah. He unrolled the scroll and found the place where it is written:

“The Spirit of the Lord is upon me, because he has chosen me to bring good news to the poor. He has sent me to proclaim liberty to the captives, and recovery of sight to the blind, to set free the oppressed and announce that the time has come when the Lord will save his people”.

Luke 4:16-19

My Dear Sisters and Brothers in Christ,

There can be no better description of the mission of Catholic Charities than this passage from Luke’s Gospel.

One of the highlights of my time as Bishop of Rochester has been the extraordinary work of our Diocesan Catholic Charities family responding to the Gospel call to love our neighbor. Catholic Charities does so through providing quality direct services which empower individuals and families, advocating for public policies which assist individuals toward achieving their full human potential, and serving as “leaven” to help individuals and parish communities to respond to that Gospel call.

As I prepare to leave my position as Bishop, I look back in admiration at the accomplishments of countless committed volunteers and staff in growing the work of Catholic Charities over the last three decades. It is a source of great joy to me that we now have presence in all twelve counties of the Diocese and serve nearly a quarter of a million people annually.

As you read this Annual Report, I hope you take great pride in what our Diocese is doing, and that you are inspired in your own personal and community life to do even more to reach out to the poor and vulnerable.

With every best wish, I remain

Your brother in Christ,



†Matthew H. Clark

Bishop of Rochester



A Letter from the Director and Chairperson

Dear Friends,

As Diocesan Board Chairperson and Diocesan Director, we are proud to present this Annual Report reflecting our work in 2011.

Catholic Charities in the Diocese of Rochester is organized in a unique and wonderful way. Recognizing the breadth and diversity of our twelve County Diocese, Bishop Clark, a strong and consistent supporter of our work, and our predecessors established our current decentralized structure in 1985. By establishing and delegating authority and responsibility to Regional Boards and Agencies, we provide an opportunity for local leaders to determine and respond to local needs. What is needed in the city of Rochester is different from the needs of rural communities or suburbs or small cities like Elmira, Geneva, Ithaca and Hornell.

These pages describe the highlights of the work of our Diocesan office, subsidiary agencies and our two affiliates: Camp Stella Maris and Providence Housing Development Corporation. You will notice that their particular approach differs because of the differing needs of the communities they serve, but all operate according to a common mission of reaching out to serve the poor and vulnerable on the basis of our Catholic Social Teaching. As you read this report, keep in mind not only the breadth of services and the large number of persons served, but the enormous impact of help and hope on the life of each individual child, adult, or family served.

In closing, we thank the enormous numbers of committed and dedicated volunteers and staff who make this wonderful work possible.

Jack Balinsky
Diocesan Director

Linda Stundtner
Chairperson
Diocesan Board of Catholic Charities



Diocesan Office

Main Office: 1150 Buffalo Road, Rochester, NY 14624 • 585.328.3228, X 1323

2011 HIGHLIGHTS

The Diocesan Office includes the Office of the Director, the Diocesan Finance Department and the Diocesan Human Resource Office. Its purposes are to represent the Catholic Charities family at the Diocesan, state and national levels, to coordinate over-all service provided by regional agencies and our two affiliates Providence Housing and Camp Stella Maris to oversee advocacy activities and to provide back-office support to subsidiary agencies.

Two particular functions of the Diocesan Office are support of the **Life Issues Office** and the Diocesan **Public Policy Committee**.

The **Life Issues Office** carries out education and advocacy activities forwarding the basic Catholic Church tenet of respect for life and the dignity of the human persons related to public policy priorities as developed by the United States Catholic Conference of Bishops, the New York State Catholic Conference and Bishop Clark. In 2011, particular attention was given to Respect Life Month, the allocation of Consistent Life Ethic grants, education on end-of-life issues, including a course taught by Jann Armantrout at St. Bernard's, and monitoring and responding to the possibility of a new state initiative liberalizing abortion laws.

The Diocesan Office provides staff support to the Diocesan **Public Policy Committee**, a 24-member body appointed by Bishop Clark. It is the function of this committee, comprised of representatives from different regions of the Diocese and different areas of expertise, to develop Diocesan public policy priorities, particularly at the state level, and to coordinate implementation activities. While the committee continually supports



Photo by Mike Crupi/Catholic Courier

Jann Armantrout, Diocesan Life Issues Coordinator.

the public policy agendas of the United States Catholic Conference of Bishops and the New York State Catholic Conference, local 2011 Diocesan priorities were advocacy for expanded access for children to mental health services, and education about the Catholic Social Teaching principle of the Common Good, and the threats to human life posed by human trafficking, particularly sex trafficking.

SPOTLIGHT

Jann Armantrout (staff)

Jann has served ably as Diocesan Life Issues Coordinator since June, 2000. In addition to her work promoting life issues in public policy, administering Project Rachel and the fund for life, and overseeing Consistent Life Ethic grants and awards, she has received state and national recognition. She received a certificate from the National Catholic Bioethics committee in 2006.

She served for many years on the New York State Catholic Conference Public Policy Committee. For the last three years, she has served as a member of the Ethics Committee of the New York State Stem Cell Board. In 2007, she received the prestigious Leo Holmsten Award.

Board Chairperson: Linda Stundtner

Executive Director: Jack Balinsky

2011 Expenditures: \$2,029,434



Catholic Charities Community Services

Main Office: 1945 E. Ridge Road, Rochester, NY 14622 • 585.339.9800



SPOTLIGHT

Michele (client)

*... I take my medications now... not **because** I have HIV, but because I have HIV and I want to live for tomorrow.*

At 21 years old and living in Florida, Michele was raped by a man she knew as a friend of her estranged husband. That was 1987. She was diagnosed as HIV+ in 1992. A young mother of three small children, Michele was placed on the only HIV drug available at the time, AZT. Not only did the debilitating side effects make her too sick to be able to go to work to support her family, they reminded her, every day, that she had HIV. She couldn't handle that, so she stopped taking the medication.

She came to Rochester in August, 2009 and two weeks after she arrived, her T-cell count was so low that her body shut down, and she ended up in the hospital for a week. While she was in the hospital, distraught over her situation, she was introduced to a case manager, Joyce from Catholic Charities Community Services (CCCS).

Upon her release from the hospital, Joyce helped her with all the paperwork involved in applying for Supplemental Security Income/Social Security Disability and Medicaid. Once all of that was in place, Joyce helped her find a place to live and obtained necessary furnishings to make a comfortable home for Michele and one of her daughters.

Michele has continued her education, studying for a Bachelor's Degree in Social Work.

2011 HIGHLIGHTS

- The HIV/AIDS Services Department provided services to 269 clients and their families/friends.
- Over 100 individuals in the HIV/AIDS program received housing support services.
- In the Developmental Disabilities Residential program, 86 individuals received 24/7 loving care.
- Nearly 400 individuals received services through the Community and Day Habilitation program and Medicaid Service Coordination.
- Service Coordination was provided to 84 individuals in the Traumatic Brain Injury program.
- In the Traumatic Brain Injury Department, 31 individuals received Independent Living Skills Training.

Board Chairperson: Ed Starowicz
Executive Director: Paul Pickering
2011 Expenditures: \$9,070,732



Catholic Charities of Chemung/Schuyler Counties

Main Office: 215 East Church Street, Elmira, NY 14901 • 607.734.9784

2011 HIGHLIGHTS

- The agency received three state and seven federal housing grants totaling more than \$1 million.
- The Sixth Annual Empty Bowls Luncheon attracted 200 community leaders and Catholic Charities supporters bringing to \$95,000 the amount raised by this event for emergency services over the last six years.
- The agency launched the One Day at a Time Campaign, articulating that on any given day Catholic Charities assisted:
 - o 70 households with food and clothing
 - o 23 individuals, including 9 children, with emergency shelter
 - o 17 households with rent and utility assistance
 - o 205 individuals with permanent and transitional housing
 - o 10 youth aging out of foster care with residential and support services
 - o 40 individuals with housing counseling services
 - o All treated with dignity and respect
- Ongoing efforts in Schuyler County were enhanced through a \$230,000 grant to support housing initiatives.



SPOTLIGHT

Kathy Dubel (staff)

After serving in the Peace Corps in the early 1970's, Kathy Dubel and her husband Tom returned to the United States to raise their son and soon began searching for ways to serve their local community.

It was her subsequent involvement in a local parish as a volunteer helping to meet individual needs and addressing social issues that led to her work at Catholic Charities. She has now served for thirty years in extraordinary fashion as Director of Justice and Peace for Catholic Charities in the Southern Tier.

Her mission has been and is "to foster a culture of life and love by addressing a wide spectrum of issues (local, state, national, global) touching human life, human dignity and human rights." She has accomplished this mission through public policy advocacy, work with local partnerships and leadership development for social ministry. Kathy is truly a treasure to the Diocesan Catholic Charities family.



Board Chairperson: Marie Finnerty

Interim Executive Director: Tony Barbaro

2011 Expenditures: \$5,919,391



Catholic Charities of Livingston County

Main Office: 34 E. State Street, Mt. Morris, NY 14510 • 585.658.4466

2011 HIGHLIGHTS

- In late 2011, after the previous Executive Director resigned due to health problems, the Board appointed Diocesan Catholic Charities Director Jack Balinsky as Interim Executive Director and Tabitha Brewster, formerly the agency Assistant Director, as Agency Administrator.
- In 2011 over 5500 individuals walked into the main Catholic Charities office to obtain bread, other food items and household goods.
- Last year the **Faith in Action** program provided over 400 units of service to senior citizens, including transportation to medical appointments, friendly visits and light housework.
- In 2011, **Help Works** assisted 2117 individuals from 743 households. Help Works (previously known as Rural Outreach) assists with rent, utility payments, security deposits, personal supplies, prescriptions, gasoline vouchers, the Christmas program, Back to School program and small household items.
- The **Food Pantry** assisted individuals from 588 households.



SPOTLIGHT

Carol Bauman (volunteer)

Carol Bauman has been working within the Catholic Charities family since 1995, when she completed her practicum at Catholic Family Center as an elder counselor. Carol holds a Master of Arts in Psychology, received in 1995. She started working in the Community of Caring program at Catholic Charities of Livingston County in 1999, and has served the agency as a staff member and volunteer since then.

Having worked in many programs, last fall she came back to the agency as volunteer grant writer.

Carol personifies the mission of Catholic Charities in her gentle touch, ability to listen with an open mind and the way she radiates Christian values. Every day that Carol comes to the agency offering her knowledge, support and guidance is a day of miracles.



Board Chairperson:	Wes Kennison
Interim Executive Director:	Jack Balinsky
Agency Administrator:	Tabitha Brewster
2011 Expenditures:	\$538,460



Catholic Charities of Steuben County

Main Office: 23 Liberty Street, Bath, NY 14810 • 607.776.8085



2011 HIGHLIGHTS

- The major program highlight in 2011 was the merger of the organization with **Kinship Family and Youth Services** which became a division of Catholic Charities of Steuben County.
- **Healthy Families Steuben**, which offers support and education through home visitation to new and expectant parents living in Steuben County served 264 families and completed over 3000 home visits.
- The **Therapeutic Foster Care** program, specializing in the care of hard-to-place children and adolescents served 62 youth with a 73 percent successful discharge rate and 4 children adopted.
- **The SHAPE program (Supportive Home and Parent Enrichment)** program served 187 families in Steuben, Allegany and Yates counties.
- **The Bath Community Day Care Center**, serving children six weeks to twelve years of age in a safe, nurturing and developmentally appropriate environment, enrolled 218 different children.

Board Chairperson: Michael Gabrielli
Executive Director: Laura Opelt
2011 Expenditures: \$4,994,555

- **The Turning Point Emergency Services** program served over 8500 households through its food pantries, and over 2000 households with housing, utility, transportation, nutrition outreach, prescription drugs, case management, mentoring, financial stability and income tax preparation assistance.
- Together, the **Steuben Council on Addictions**, an information and referral program, and **Bath Area Hope for Youth**, which provides preventive counseling and other substance abuse services to school aged children and their families, had program participation of nearly 70,000 individuals.
- Through an 18-bed OASAS-licensed **Community Residence in Bath** and a 20-bed **Supportive Living Program in Bath and Corning**, the agency assisted 78 residents on the path to recovery and placed 34 community residence graduates in supportive living.

SPOTLIGHT

Mike Gabrielli (Board Chairperson)

Mike wrote this letter in the Steuben County Catholic Charities 2011 Annual Report:

“Everyone has a journey in life, and my walk through life has been rewarded with many helping hands. A couple of years ago I faced a new road to travel in life called retirement. I asked God. “What do you have planned for me now?” That is when Bob Turissini came to me and asked me to take over the leadership of the Board of Directors. To be a part of this organization that cares for all people and improves the lives of families has been very rewarding.

It is rewarding to see the return on the investment from the efforts of everyone’s contributions: children smiling, food for a family, or a helping hand when people are down on their luck. If you too can “give a little back”, either through volunteering, donations, or a contribution of any kind, I guarantee your reward will be as heartfelt as mine.

Thank you to everyone who has helped to make this journey complete.”



Catholic Charities of the Finger Lakes

Main Office: 94 Exchange Street, Geneva, NY 14456 • 315.789.2686

2011 HIGHLIGHTS:

- The **Geneva Community Lunch Program** and the **Summer Feeding Program** served more than 17,000 meals to individuals in the greater Geneva Community.
- In Cayuga County, through a contract with the Cayuga County Department of Social Services, 2800 households received assistance with their **HEAP** applications, resulting in close to \$968,000 in energy assistance awards.
- A **partnership with United Way of Ontario** County provided funds to eliminate utility-related emergencies for 89 households.
- The agency partnered with Hobart and William Smith Colleges Office of Intercultural Affairs to convene dialogues around the issue of housing. Using the **Just Neighbors** curriculum, the partnership expanded and created opportunity for research and increased community partnerships around issues related to housing.
- Seventeen dedicated volunteers provided **Court Appointed Special Advocate (CASA)** services to 38 vulnerable children.
- More than 300 individuals were screened through the **Thompson Clinic partnership** in Canandaigua and linked with community-based resources to support their ability to receive ongoing medical care.
- **Supervised Visitation** services were expanded into Cayuga County.
- More than 140 families received **comprehensive, individual case management services** intended to address parenting, skill building and economic stability.



SPOTLIGHT:

Alejandra Molina (community partner)

In the Catholic Charities of the Finger Lakes 2011 Annual Report, answering the question: “Why me? Why Catholic Charities?” Alejandra wrote:

“For me, I partner with Catholic Charities of the Finger Lakes out of a sense of appreciation. My first involvement with them was through the Women’s Farmworkers Institute. Catholic Charities, through the Catholic Campaign for Human Development, was the one agency that consistently supported our efforts. From that time, wherever I turned in the community I realized there was a connection to Catholic Charities. I realized how crucial they are in the community. My community perspective is, in many ways, shaped by the work of this agency.”

Board Chairperson: Robert McFadden
Executive Director: Ellen T. Wayne
2011 Expenditures: \$891,662



Catholic Charities of Tompkins/Tioga Counties

Main Office: 324 W. Buffalo Street, Ithaca, NY 14850 • 607.272.5062

2011 HIGHLIGHTS

- Fulfilling its mission to serve those most in need, Catholic Charities of Tompkins/Tioga Counties responded in significant fashion to those impacted by the flood in Tioga County in September 2011. This response was aided considerably by over \$200,000 raised from a second collection taken in parishes throughout the Diocese for this purpose. By the end of 2011, over 60 families had been served through financial assistance, assistance in home repair and referrals.
- Through the **Share the Wealth** Program, sponsored by Ithaca Rotary, Cornell and Ithaca College, Catholic Charities distributed 4540 warm weather items to 610 households, including 973 adults and 782 children.
- **Tommy Miller**, Director, Family Empowerment Services received the 2011 Jane Y. Hartz outstanding Human Service Worker Award presented by the Mental Health Association in Tompkins County.
- The recently established **Immigrant Services** program continued to grow.
- Ongoing services provided in Tioga County included **Outreach Assistance** and the “YES” program for Youth.
- Justice and Peace activities included a September 11th Peace Mass and the annual Interfaith Religious Leader’s breakfast focusing on a “living wage”.



SPOTLIGHT

Kathy Tyler (volunteer)

Organized, precise, gracious, calm, thorough and fun. Kathy Tyler, who has been assisting Catholic Charities Tompkins/Tioga for 6+ years, has all of these assets. Kathy says volunteering here makes her feel involved and useful. The staff feel it would be hard to get along without her.

Whether it’s tracking donations, managing bills, creating beautiful acknowledgements for those donations or making sure we have postage and supplies, Kathy’s presence here is invaluable. In addition to all her skills, the fact that Kathy has volunteered at CCTT for an extended period provides continuity and stability in areas critical to the agency’s continued success.

The agency is truly blessed by her presence.

Board Chairperson: Phil Cox

Interim Executive Director: Mary Pat Dolan

2011 Expenditures: \$939,189



Catholic Charities of Wayne County

Main Office: 1141 E. Union Street, Newark, NY 14513 • 315.331.4867



Photo by Mike Crupi

La Casa, a transitional housing program for migrant workers.

2011 HIGHLIGHTS

- The **Wolcott Community Clothing Center** had 2500 visits and distributed 28,000 items of clothing at no cost. The Center, operated almost exclusively by volunteers, also provided free income tax advice, education on reducing utility consumption and information on Fidelis Care health insurance.
- Through the **Food Sense** program, which provides quality food at a heavily discounted price and is operated in conjunction with the Newark Rotary Club, 800 units of basic food (each unit contains at least 12 items) and 500 special items were provided.
- **La Casa**, a transitional housing program for migrant workers which can accommodate 14 persons and has been operating since 2005, was virtually always full.
- Through the **Early Childhood** program, 100 children in K-5 and 20 pre-kindergarten children received counseling services.
- Through the **College Bound** program, 100 high school juniors and seniors received assistance in successfully enrolling in college and obtaining financial aid.
- The agency provided **general counseling** to 250 persons for each of the last three years.
- The agency has provided support to the **Wayne County Drug Court** program.

SPOTLIGHT

Tiffany (client)

Tiffany was referred to us by the Care Net Pregnancy Center in Newark. In the very early stages of pregnancy, Tiffany had broken her leg, which resulted in her being unable to work, which was causing severe financial hardship.

Tiffany first approached us for assistance from our food pantry. During the course of our interview with her, it became apparent that her needs were extensive. Shortly after her first visit, she let us know that she had experienced symptoms that indicated that she might have had a miscarriage. She was emotionally distraught over this possibility.

In order to see her doctor and obtain a current ultrasound, Tiffany had to make a co-payment at the doctor's office before any services were rendered. We gave Tiffany two separate distributions of cash, one for the ultrasound and one for a consultation with her ob-gyn. She learned, to her great relief, that her unborn child was healthy and growing.

Needing a larger apartment, Tiffany found a nice, clean place where the landlord understood her temporary income shortage. However, the landlord did require the first month's rent, which we paid on Tiffany's behalf.

The emotional support and encouragement that we gave to Tiffany were more important than the funds we paid for her benefit. There were several moments in our conversations with Tiffany when her gratitude for our help was expressed with her tears. Serving Tiffany's needs was an opportunity for us to demonstrate that a distressed pregnant woman can find the personal care and comprehensive support she needs at Catholic Charities.

Board Chairperson	Carmen Pagano
Executive Director:	Tim Sullivan
2011 Expenditures:	\$793,324



Catholic Family Center

Main Office: 87 N. Clinton Avenue, Rochester, NY 14624 • 585.546-7220



2011 HIGHLIGHTS

- A major change took place on January 1, 2012, when **Mark A. Wickham** assumed the reins as President and CEO of Catholic Family Center, replacing Carolyn Portanova who retired after 37 years of outstanding service to the agency, including 22 years as its President and CEO.
- During the year, 33,210 different individuals, 44 percent of whom had aggregate household income of less than \$15,000, were served through 47 programs, operated at 28 different locations.
- **Aging and Adult Community-based services** directly helped 11,728 older adults and their caregivers through case management, subsidized home-care, money management, transportation, information and referral support, access to benefits and entitlements and emotional support.
- **Preventive Services** provided home-based counseling services to 284 Monroe County families whose children (totaling 685) were at risk of abuse and neglect.
- **The Refugee, Immigration and Language Services Program** resettled 714 individuals representing 10 different countries including Bhutan, Burma, Somalia, Cuba, Iraq and the Congo.
- **The Employee Assistance Program** was responsible

for over 85 employers and 115 locations.

- **Emergency Services** were provided to 2930 households encompassing 5000 individuals.
- **Mental Health Counseling** was provided to 5938 clients.
- **Restart Residential Services** served 867 persons in seven different programs.
- **Employment Services** placed 250 individuals in jobs with a retention rate of 68 percent.
- **Healthy Sisters Soup and Bean Works** helped 28 women in recovery gain the skills needed for employment while selling \$150,000 worth of soup through 100 retailers.
- **The Office of Social Policy and Research** gathered 4260 signatures from Catholic parishes in Monroe County calling for increased funding for support for low income workers.

SPOTLIGHT

Mark A. Wickham

Mark A. Wickham was appointed President and CEO of Catholic Family Center effective January 1, 2012. He has had an outstanding career in human services provision, spanning more than twenty years. After receiving a Bachelor's Degree from Marist College and a Masters in Business Administration (Health Care Administration and Systems) and working in the Albany area, Mark was named in 1997 the Administrative Director of the Behavioral Health Division within Finger Lakes Regional Health System in Geneva. In 2001, he was named the Chief Executive Officer of Lakeview Mental Health System. In his decade there, he doubled the size of the agency, developed 120 housing units in a six county region, garnered \$28 million in Special Needs and Affordable housing tax credits, and managed 400 housing units serving over 1100 individuals. Since his appointment to Catholic Family Center, he and his wife Sue have moved to East Rochester. They are the proud parents of a son, Ryan who just graduated from the United States Naval Academy and a daughter Brooke who is a student at Marist College.

Board Chairperson: Mary Anne Townsend
President and CEO: Mark Wickham
2011 Expenditures: \$26,024,340



Food Bank of the Southern Tier

Main Office: 388 Upper Oakwood Avenue, Elmira, NY 14903 • 607.796.6061

2011 HIGHLIGHTS

- In February, 2011, the Food Bank moved to its fifth home in its thirty year existence, each one larger than the last. The **newest facility** is located at 388 Upper Oakwood Avenue (the former Seneca Beverage facility) contains 65,000 square feet and will provide for the expanding needs of the Food Bank well into the future.
- In 2011, the Food Bank distributed nearly **7.5 million** pounds of food to 165 hunger relief agencies in six counties it serves: Broome, Chemung, Schuyler, Steuben, Tompkins and Tioga.
- In response to the **flood** in the Southern Tier, the Food Bank distributed 436,043 pounds of food, household supplies and cleaning items to those affected by the flooding.
- Through the **BackPack** program, to fill the food gap over the weekends, the agency provided 53,018 bags of nutritious food to 1455 children at 19 sites.
- Through the **Kids Care** program, a partnership between the Food Bank and community-based after school programs, 47,516 meals were served to 1056 children at 5 sites.
- Through its **Summer Food Program**, the Food Bank served 55,065 meals to 1973 children at 34 summer food sites.
- Through the **Mobile Food Pantry** program, consisting of two converted 35 foot beverage trucks which deliver fresh produce, dairy products and other food and grocery items directly to food distribution sites where people can access food, 2,795,042 pounds of food were distributed at 476 distribution points.

Board Chairperson: Krista Niles-Updyke
Executive Director: Natasha Thompson
2011 Expenditures: \$11,542,701



SPOTLIGHT

Irene Miles (retired staff member)

From CEO Natasha Thompson:

"I could not be more pleased to have this opportunity to publicly thank Irene Miles for her many contributions to the Food Bank. For nearly two decades, she has been a reliable and much appreciated member of the Food Bank Family. Her five-year outstanding volunteer service experience led to her hiring in 1998, and her subsequent fourteen years of contributions until her recent retirement. For those of us who know Irene well, she's like our grandmother.

Always kind, always warm and caring, and you always find a sweet treat on her desk if you need it. Irene has a unique perspective on the transformation the Food Bank has undergone over the past nearly two decades. She helped us move into the facility at County Road 64 – and experienced the now legendary story the rest of us have only heard – about how the day they moved out, the roof collapsed in the old building. When she was asked recently what she thought about our new home, and the transition the Food Bank as an organization has undergone, she responded "I've seen a whole lot of changes." She wishes it was possible for us to go out of business.

And, it's mind boggling to her to think about hunger, the lack of jobs, lack of affordable housing, because as she puts it "people cannot go forward." Irene's legacy is one of friendship, good manners and hard work. We thank her for her tremendous faithful service to our mission of hunger-relief and her steadfast friendship."



Camp Stella Maris

(An affiliate of Catholic Charities)

Main Office: 4395 East Lake Road, Livonia, NY 14487 • 585.346.2243

2011 HIGHLIGHTS

- **Major physical facility improvements** were made to the camp, including: new docks for the swimming area, a new 40' tall climbing wall and high ropes course and the renovation of two cabins.
- The implementation of a **strategic diversity** initiative yielded 60 new campers from underserved populations.
- **Resident camp** enrollment reached an all-time high of 2525, while the **day camp**, for which a ninth week was added, attracted 352 campers.
- **Year round** programs were also significantly increased.
 - o For the Adventure-Based Learning Experience (ABLE program), 2527 participants from 54 groups were served.
 - o Ten different year-round camp experiences attracted over 250 individuals.
- The Camp Stella Maris **Alumni Association** was "re-launched" in November.

BOARD MEMBERS

Kevin Aman	Chris Nadler
Pablo Biggs	Jack Norris
Nora Bradbury-Haehl	Kathy Olbrich
Flor Colon	Rev. Ed Palumbos
Alicia Costello-Smith	Christopher Parks
Christine D'Amico	Kostas Peters
Dan Dey	Aqua Porter
Kevin Fitzpatrick	Lynette Saenz
Cathy Gueli	Patti Scharr
Paula Lunn	Al Schum



SPOTLIGHT

Armando Toppi (staff member)

Armando "Mondo" "Tiz" Toppi will be celebrating his 40th year as a member of the Camp Stella Maris summer staff. After volunteering for a week of camp in 1973, he pleaded with then Head Counselor, Peter Clifford, to allow him to stay. Peter did and CSM has been blessed with Armando's presence every summer since. In the off season, Armando works in special education in the Corning School District and has worked for over 20 years as a YMCA director, and coaches several team sports such as basketball.

Armando has held many positions at Camp and in 2008 was the Camp Director. Armando's commitment to the children is evident through his special fund-raising initiatives each summer used to raise money for the Campership Fund which allows children and families in financial need scholarships to attend Camp each summer.

Board Chairperson: Catherine Gueli
Executive Director: John Quinlivan
2011 Expenditures: \$1,781,696



Providence Housing Development Corporation

(An affiliate of Catholic Charities)

Main Office: 1136 Buffalo Road, Rochester, NY 14624 • 585.328.3228, X 1393



2011 HIGHLIGHTS

- Began construction on **Paul Wolk Commons**, a 45 unit affordable housing development that includes 30 licensed mental health beds, developed in partnership with East House Corp.
- Awarded more than \$15 million to construct **Holy Rosary Apartments**, a 60 unit affordable housing development for individuals and families in northeast Rochester.
- Awarded more than \$4 million to construct **Son House Apartments**, a 21 unit permanent supportive housing community for homeless individuals with on-site intensive case management services provided by Catholic Family Center.
- Awarded funding to create **Veteran's Supportive Housing Program**, a 20-unit scattered site program providing rental assistance and case management services to homeless veterans.
- Successfully **managed** more than 700 units of affordable housing for families, seniors, and special needs populations throughout the Diocese of Rochester.

BOARD MEMBERS

Jack Balinsky	Lisa Passero
Charles Philip	Richard P. Rossettie
Evan T. Green	David M. Tang
Mark Greisberger	Lloyd R. Theiss
Sister St. Luke Hardy, SSJ	Rev. Jeffrey S. Tunncliff
Frederick A. Herman	Karyn Herman
Jean Lindenhovius	Maureen McCarron

Board Chairperson:	Jack Balinsky
Executive Director:	Monica McCullough
2011 Expenditures:	\$2,060,688 (Providence and Affiliates)

SPOTLIGHT

Pat Clay (resident)

"I was not safe in my home. There were shootings, stabbings, and drugs. And I was afraid." Addressing a group gathered to celebrate the opening of Atwood Park apartments in Gates, resident, Pat Clay, recounts what brought her to this point. "Providence Housing has given me a safe place to live. I am so grateful," she continues, fighting back tears of joy. Pat's previous neighborhood had a lot of loud cars. Her new home is in a two-story building at the end of a cul-de-sac in a residential neighborhood. "One of the best things about living here is that I get a good night's sleep! Providence Housing has given me peaceful quite."

At Atwood Park she can be warm during the winter because her rent includes heat and hot water. "I was usually cold in the winter," Pat says. "I couldn't afford to turn the heat up above 60 (degrees) ... couldn't afford to pay the bill." She then starts to giggle. Now "every time I look at the thermostat and it's turned up to 70 (degrees) I get the biggest thrill!" she exclaims. The area she lived in the City of Rochester had a lot of foreclosures and transient neighbors. Now she takes great joy in her new neighbors. She shops for those in the complex who are not able to shop, and she offers rides to others who can get around, but don't have transportation. "She's always on the go," says Atwood Parks' property manager Rhonda Lawson. "She takes care of everyone." Rhonda continues, "even before she moved in, she started organizing an Angel Food Ministries program for the other residents."

Atwood Park opened Fall 2010. Funding included \$3.8 million from U.S. Department of Housing and Urban Development (HUD) Section 202 Supportive Housing for the Elderly Program, a HUD Development Planning Grant of \$262,743 and \$400,000 from the Monroe County HOME Investment Partnership Program. The 33 one-bedroom apartments serve individuals at 50% of AMI and below. Atwood Park is a non-smoking property. Applications for the waitlist are available by calling 247-0985.



Statement of Activities and Change in Net Assets

For the Year Ended December 31, 2011 • (With Comparative Totals for 2010)

	<u>Unrestricted</u>	<u>Temporarily Restricted</u>	<u>Permanently Restricted</u>	<u>Total</u>	<u>2010</u>
SUPPORT AND REVENUES:		\$ -	\$ -		
Grants and contracts	\$ 30,731,110	-	-	\$30,731,110	\$32,178,771
Program service fees	15,930,471	-	-	15,930,471	16,590,083
Contributions	4,627,534	2,525,609	37,275	7,190,418	7,264,164
Food in-kind assistance	6,679,562	-	-	6,679,562	5,257,818
Other	675,732	-	-	675,732	742,501
Net assets released from restrictions	<u>2,619,364</u>	<u>2,619,364</u>	<u>-</u>	<u>-</u>	<u>-</u>
Total support and revenues	<u>61,263,773</u>	<u>(93,755)</u>	<u>37,275</u>	<u>61,207,293</u>	<u>62,033,337</u>
EXPENSES:					
Program services	54,487,114	-	-	54,487,114	53,889,539
Support services	6,156,353	-	-	6,156,353	7,158,041
Fundraising	<u>793,816</u>	<u>-</u>	<u>-</u>	<u>793,816</u>	<u>866,762</u>
Total expenses	<u>61,437,283</u>	<u>-</u>	<u>-</u>	<u>61,437,283</u>	<u>61,914,342</u>
EXCESS (DEFICIENCY) OF SUPPORT AND REVENUES OVER EXPENSES	(173,510)	(93,755)	37,275	(229,990)	118,995
OTHER ITEMS:					
Change in insurance liability	288,099	-	-	288,099	31,774)
Investment income, net	24,528	1,704	34,588	60,820	601,853
Change in funded status of defined benefit pension plan	(671,621)	-	-	(671,621)	491,411
Loss on disposal of property and equipment	(19,611)	-	-	(19,611)	(21,721)
Capital campaign contributions	-	1,006,698	-	1,006,698	1,652,065
Net assets released from restrictions - capital	1,203,658	(1,203,658)	-	-	-
Valuation adjustment on assets held for sale	-	-	-	-	(30,000)
Recharacterization of net assets	<u>35,822</u>	<u>-</u>	<u>(35,822)</u>	<u>-</u>	<u>-</u>
CHANGE IN NET ASSETS	<u>687,365</u>	<u>(289,011)</u>	<u>36,041</u>	<u>434,395</u>	<u>2,780,829</u>
NET ASSETS – beginning of year	<u>7,119,108</u>	<u>3,275,850</u>	<u>3,743,058</u>	<u>14,138,016</u>	<u>11,357,187</u>
NET ASSETS – end of year	<u>\$ 7,806,473</u>	<u>2,986,839</u>	<u>3,779,099</u>	<u>14,572,411</u>	<u>14,138,016</u>



Statement of Functional Expenses

For the Year Ended December 31, 2011 • (With Comparative Totals for 2010)

	Program Services	Management and General	Fundraising	Total	2010 Total
Compensation	\$ 23,089,056	\$ 4,186,852	\$ 312,390	\$ 27,588,298	\$ 28,439,563
Food acquisition	9,128,781	-	-	9,128,781	7,458,530
Benefits	5,338,069	819,339	65,586	6,222,994	6,230,993
Occupancy	4,114,083	614,898	24,611	4,753,592	4,906,840
Specific assistance	3,831,023	422	-	3,831,445	4,696,245
Contract and professional services	2,851,546	219,433	16,668	3,087,647	3,560,116
Supplies	955,463	177,794	80,576	1,213,833	1,289,295
Depreciation and amortization	1,042,856	249,690	107	1,292,653	1,189,473
Conferences and meetings	586,205	159,531	4,255	789,991	763,412
Transportation	667,623	57,479	995	726,097	756,584
Interest	281,005	205,998	-	487,003	424,773
Maintenance and repairs	283,952	24,073	190	308,215	370,838
Provision for bad debts	7,564	340,193	-	347,757	353,661
Insurance	235,748	58,812	198	294,758	284,007
Board/fund allocation	230,599	-	-	230,599	243,537
Advertising and public relations	224,217	13,350	75,963	313,530	131,892
Other	473,349	174,464	212,277	860,090	814,583
Allocated management and general	<u>1,145,975</u>	<u>(1,145,975)</u>	<u>-</u>	<u>-</u>	<u>-</u>
Total	<u>\$ 54,487,114</u>	<u>\$ 6,156,353</u>	<u>\$ 793,816</u>	<u>\$ 61,437,383</u>	<u>\$ 61,914,342</u>

*Note: Financial statements do not include financial information for
Camp Stella Maris and Providence Housing Development Corporation.*

*“You who are young, it is you who must
make the dreams of the world come true.
You who are young have a world to build,
the future will be what you have filled.
So learn and practice, plan and do,
and maybe, someday, because of you
out of the mist and the darkness,
a dream will come true.
Because of you, because of you.”*

– Mary Hannick (1910-2011)

*Long-time Catholic Charities
staff member and volunteer*