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A charitable bequest is a gift option that can be used by almost everyone and allows donors an opportunity to enjoy their legacies today at no immediate cost. Bequests are easy to arrange in consultation with an attorney preparing your will. The wording of a bequest in your will can be as simple as the following:

I hereby bequeath the sum of____ or ____% of my estate to Catholic Charities (you can designate to Diocesan Catholic Charities, 1150 Buffalo Road, Rochester, NY 14624, or any of its agencies).

FOR MORE INFORMATION ON PLANNED GIVING

Please check our web site at www.dor.org/index.cfm/catholic-charities or call us at 585-328-3210 or e-mail CatholicCharitiesInfo@dor.org

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### 2019 Financial Report

<table>
<thead>
<tr>
<th>SUPPORT AND REVENUE:</th>
<th>Without Donor Restrictions</th>
<th>With Donor Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total revenue</td>
<td>$ 14,381,292</td>
<td>$ 37,462,553</td>
</tr>
<tr>
<td>Contributions</td>
<td>25,269,119</td>
<td>25,269,119</td>
</tr>
<tr>
<td>Program service fees</td>
<td>9,410,379</td>
<td>2,494,673</td>
</tr>
<tr>
<td>Grants and contracts</td>
<td>7,920,906</td>
<td>-</td>
</tr>
<tr>
<td>Food-in-kind assistance</td>
<td>9,481,222</td>
<td>-</td>
</tr>
<tr>
<td>Investment income appropriated for operations</td>
<td>222,947</td>
<td>-</td>
</tr>
<tr>
<td>Adjustments of prior year revenue</td>
<td>546,494</td>
<td>-</td>
</tr>
<tr>
<td>Other</td>
<td>906,811</td>
<td>-</td>
</tr>
<tr>
<td>Total operating support and revenue</td>
<td>82,998,819</td>
<td>285,648</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>OPERATING EXPENSES:</th>
<th>Without Donor Restrictions</th>
<th>With Donor Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program services</td>
<td>73,340,315</td>
<td>-</td>
</tr>
<tr>
<td>Support services</td>
<td>7,920,982</td>
<td>-</td>
</tr>
<tr>
<td>Fundraising</td>
<td>1,879,643</td>
<td>-</td>
</tr>
<tr>
<td>Total operating expenses</td>
<td>83,140,940</td>
<td>285,648</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>EXCESS (DEFICIENCY) OF OPERATING SUPPORT AND REVENUE OVER OPERATING EXPENSES</th>
<th>Without Donor Restrictions</th>
<th>With Donor Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td>(142,121)</td>
<td>-</td>
<td>143,327</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>OTHER ITEMS:</th>
<th>Without Donor Restrictions</th>
<th>With Donor Restrictions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Net (depreciation) appreciation of investments</td>
<td>1,032,456</td>
<td>883,721</td>
</tr>
<tr>
<td>Investment income appropriated for operations</td>
<td>1,879,643</td>
<td>1,914,177</td>
</tr>
<tr>
<td>Gain on disposal of property and equipment</td>
<td>(17,330)</td>
<td>(222,947)</td>
</tr>
<tr>
<td>Net assets released from restrictions for acquisition of property and equipment</td>
<td>149,969</td>
<td>(149,969)</td>
</tr>
<tr>
<td>Effect of change in insurance liability</td>
<td>65,667</td>
<td>-</td>
</tr>
<tr>
<td>CHANGE IN NET ASSETS:</td>
<td>Without Donor Restrictions</td>
<td>With Donor Restrictions</td>
</tr>
<tr>
<td>1,088,641</td>
<td>776,453</td>
<td></td>
</tr>
<tr>
<td>NET ASSETS - beginning of year</td>
<td>13,292,651</td>
<td>6,385,487</td>
</tr>
<tr>
<td>NET ASSETS - end of year</td>
<td>$14,381,392</td>
<td>$7,181,940</td>
</tr>
<tr>
<td>$21,563,232</td>
<td>$2,063,322</td>
<td></td>
</tr>
</tbody>
</table>
Derrick had a difficult childhood on the streets of NYC. Hugs and kisses and "I love you" were not affirmations he received. "The only love I was getting was from the people living in the street, drug dealers and gang bangers. So, I'm getting mad and stirred up like a washing machine. I was getting thrown around."

At the age of 12, Derrick was sent to live with his father in Elmir - a father that Derrick barely knew. He was struggling with long-standing addiction and incarceration. The move did not help. By the age of 15, Derrick was living in a group home and while he worked, his father would take most of his paycheck. This only fueled Derrick's anger and resentment. "All that started making me mad at the world. My momma didn't love me, my dad didn't love me... That's how I started thinking."

At the age of 18, Derrick became a father for the first time. It wasn't until Derrick's second daughter was taken from her mother that he was forced to become a father. "I said to myself, 'Ain't nothing wrong with me, she should be with her dad.' I realized she needs my love and affection. I'm not built to be sitting in jail... Not when I've got kids."

Derrick took custody of his daughter and turned to Catholic Charities of Chemung/Schuyler's Second Place East Homeless Shelter for help. In addition to emergency shelter, Catholic Charities enrolled him in Gateways Community Living Program, providing him long-term housing assistance and case management services (intended for homeless and/or those diagnosed with mental illness, substance abuse, and HIV/AIDS related diseases.) Within four weeks, Derrick had his own apartment. In his words, "That was the happiest day of my life."

Over time, Derrick has learned how to balance discipline and affection as a parent. He has plans to go back to school to obtain a degree in the hopes of being a manager one day.

Derrick continues to raise his daughter and consistently spend time with his two other children. He concluded his interview by stating, "God is good, and I am definitely a firm believer that everything happens for a reason. And this is why you can't give up. You have got to stay motivated and patient, because it comes when you really need it, I appreciate everything. This is definitely my new life and it started with Catholic Charities."
Regional Roundup

Catholic Charities of Tompkins/Tioga Counties

Since 2018, Catholic Charities of Tompkins/Tioga has been assisting “Salma,” a single mother of three who has faced many barriers to employment. Before attending English classes and taking care of her home and children, Salma had very little time available to work and her reliance on public transportation limited her options even further. Despite these challenges, Catholic Charities was able to find Salma a laundry attendant position at a hotel in downtown Ithaca, which allowed her to walk to work. At the hotel, she took on more hours and more responsibilities and did well but her real desire was to pursue her goal of working with children as she had done for many years in her home country. When Salma found out that the children’s daycare where one of her children attended was hiring, she immediately decided to apply. After a rigorous interview and background check process, Salma was hired for a full-time position as a teaching assistant. Her new schedule afforded her more stability and more time to spend with her children before and after school. Her new position also came with a pay increase of almost $4 an hour. Since she started working at the daycare almost six months ago, she has flourished. Thanks to the help and support of Catholic Charities, not only is she able to provide for her family’s needs, she is now even writing lesson plans of her own.

Regional Roundup

Catholic Charities of Livingston County

Transitional Jail Counseling is offered by a team of caseworkers through Catholic Charities of Livingston County. The services are offered to inmates with health and substance abuse issues who are preparing for reintegration into their communities by connecting them with mental health services, housing assistance, family support, and job training. Catholic Charities of Livingston County is proud to have made the county’s first known case of a successful reintegration to community living. When Francis needed to move to a new apartment, Hillary guided him to a program that paid the security deposit and first month’s rent, and mentors “have the time to sit down and help you work toward whatever goals you want,” Francis said.

I will continue to strive towards my goals

Francis’ goals included taking steps to learn how to launch her own business of healthy hair care products. She plans to apply for the cosmology program at the Rochester Educational Opportunity Center. Hillary has high praise for Francis. “Francy is a person who will do absolutely anything she can to better herself, better her situation, and to provide for her family.”

Francy’s children, ages 6, 5 and 2 years, remain her top motivator to get out of poverty. “I definitely don’t want my kids going through whatever struggles I went through.” She is continuing to support receive to improve her health through Healing Connections. Francy so believes in the Bridges program that she urged her 19-year-old sister to apply. She’s now participating. “She likes to strive as much as I do,” Francy said proudly.

Catholic Charities of Wayne County

For over a decade now, the Catholic Charities of Wayne County College Bound Program has assisted students in grades 7 through 12 that are deemed at risk, which may include low economic status, adverse family situations, and/or high-risk behaviors. Participants typically lack family support; some are pregnant/parenting teens, some may reside in foster care, and others may be victims of domestic violence, and/or homelessness. All students are referred by school Guidance Counselors in hopes that the College Bound program will provide the assistance and encouragement needed for students who otherwise would not attend college. Most recently, College Bound has been spotted at quarterly meetings of the Wayne County Partnership for Strengthening Families, a collaborative that brings together over 40 regional school districts, agencies, non-profit, human-service, and other similar organizations. The Finger Lakes Regional Economic Development Council includes workforce development and upstate revitalization in its plans, and College Bound works with the Council and local colleges, businesses, and area career-oriented organizations to provide broad exposure to college and career opportunities for participants. The 2019-2020 school year was shortened and unique due to the pandemic. While some activities were curtailed in March, College Bound has been able to continue helping students to prepare for college. Staff mailed out packets to all seniors to show support and encourage them to finish the school year strong. Staff have reached out to all school districts to be helpful in any way possible. Checking in with students has re-assured them that staff is available even during this difficult time.

Food Bank of the Southern Tier

In order to build and sustain hunger free communities, people with lived experience must be part of the discussions driving change. The Food Bank of the Southern Tier’s Speakers Bureau builds leadership and public speaking skills of people living in poverty so they can raise their voices in the work to end hunger. Graduates, like Charles Thomas, are equipped to share their stories to illustrate the complexities of poverty and food insecurity in the United States.

Charles came to Bath in 2000 a broken man. After 30 years of drug abuse, trouble keeping jobs, and run-ins with the law, he had no choice but to make a change. He was at a Veterans Affairs facility in Pennsylvania when he met a fellow veteran sang praises about the Bath VA Medical Center and the surrounding community. So, Charles got on a bus and came to the community and he’s lived here ever since.

“I came to Bath with nothing, I was homeless. I was an addict. I said, ‘I want to do whatever it takes to get well’.”

And he did.

When Charles was drafted into the US Army in 1971, the 19-year-old thought he was headed to Vietnam. Instead he was stationed in Heidelberg, Germany. He was a member of the Military Police during the 1972 Olympics in Munich, where a Palestinian terrorist group killed 11 Israeli Olympians. “A lot of things happened in Munich that I still have problems with,” he says. “Drug use would cover it, but it doesn’t work because the problem is there. You have to go back to the first hurt and deal with it.”

Charles credits the VA with helping him turn his life around. While he takes responsibility for his choices, he says the diagnosis made sense of many of his self-destructive actions.

Charles now volunteers at the VA Hospital, provides hope at addiction counseling groups, and serves on his church board. In 2019 he completed the Food Bank’s Speakers Bureau Program and is becoming an advocate for others facing hunger and food insecurity.

“It’s by grace and mercy that I’m still here after the way I lived. And that means I have a purpose,” Charles declares. “There are some flowers that bloom early and some flowers that bloom late. I’m a late-blooming flower. I don’t want to leave anything materialistic behind—just a good name.”

Catholic Charities Family Center

Since 1917, Catholic Family Center’s mission has been to partner with – and advocate for – the most vulnerable in the community, especially those facing poverty – to help them achieve their full human potential.

In 2016, Bridges to Success and Family Independence Initiative were selected as the first two public offerings from the Rochester-Monroe Anti-Poverty Initiative (RMAPI), a community-wide effort to help people achieve financial security and prosperity. These programs are based on the idea of people having a trusted partner who supports them as they work towards their goals they set. During the two-year pilot program, participants and mentors created some powerful results together. For example:

Bridges to Success (BTOS) is one of the anchor initiatives launched by CFC, and was implemented in partnership with two other community agencies – Action for a Better Community and Community Place of Greater Rochester. BTOS uses a professional mentoring/navigation model to help people with low income achieve economic mobility. In just two short years, Bridges to Success has demonstrated some strong results:

- Number of participants employed increased 95% - Participants’ average earned monthly household income increased by 107.5% - Participants have shown positive movement across all pillars of the Bridge to Self-Sufficiency (Housing, Family, Health, Networks, Finances, Employment) - 80% of participants advanced from “Crisis” or “At Risk” to Stable within at least one pillar

One of the Bridges to Success participants agreed to share her story:

My Early Years Were Hard Ones – Francy’s Story

Growing up in poverty without support at home is an ordeal that Francy Gonzalez never wants her three children to experience like she did.

“I come into Catholic Charities to see Joan and Alan because they give me SSI. Dennis remarked,” “Poverty is not where it’s at,” Francy, age 27, said bluntly. Her early years were hard ones. Diagnosed with an eating disorder at age 10, she was treated for years at Golisano Children’s Hospital; the only place where she found supportive adults. Still today, one of Francy’s ongoing challenges is to continue to take care of her health.

As a high school student, Francy tried to avoid the chaos at home by “smoking and chilling” with her friends. She dropped out because “I didn’t feel like I was getting anything out of school that would help me survive” in the world.

“Sign me up!”

Francy received government assistance over the years and worked seasonal jobs. A big turning point came in 2017, when she attended a poverty awareness event at Head Start where her daughter was enrolled. She met Bridges to Success mentor Hillary Bortzak, who was recruiting participants. When Francy learned what the program entailed, "I said, 'Sign me up!'" she recalled.

Francy credits Hillary with helping her to set goals, including passing the GED and enrolling in a Healthy Moms program after she became pregnant with her third child.

She thinks of Hillary as “a friend who is aware of everything.” By everything, Francy means all kinds of resources in the community, even where Francy could get clothing for her children.

Catholic Charities of the Finger Lakes

Dennis, a gentleman in his mid-50s, had previously been taking care of his ailing father who has now since died. Dennis became depressed and wasn’t able to work. He subsequently lost his apartment and went into deep depression. Unfortunately, he tried to commit suicide. It was his local pastor who referred Dennis to Catholic Charities of the Finger Lakes as he had no place to stay, no money and no food. Catholic Charities connected him to his local food pantry and with Ontario County DSS, where he was able to secure housing, and a caseworker. The caseworker was able to get Dennis signed up to receive food stamps. With housing and food resources in place, Dennis’ next need was a source of income. The Emergency Assistance Case Worker helped Dennis successfully apply for SSI. Dennis remarked, “I came into Catholic Charities to see Joan and Alan because they give me help, I no longer feel suicidal. They made my life much easier for me. I am extremely optimistic.”
Not included here are the 27 properties managed by Providence Housing and the 164 food pantries and soup kitchens supported by the Food Bank.
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Finger Lakes after 12 years of outstanding service. In recognition of her accomplishments, she was appointed Commissioner of Social Services of Wayne County. Again, after a search process and consultation with both Boards, Deacon Peter Dohr, who had been serving for 6 years as Executive Director of Catholic Charities of Wayne County, was appointed as the new Executive Director of Catholic Charities of Wayne County.

This new development in Catholic Charities with single individuals holding dual positions has opened up exciting new possibilities for explanation of ways in which we can achieve cost cutting efficiencies and program synergies between the agencies involved while enabling them to retain their important local identity.

Also, we learned in October that Chuck Nocera, Executive Director of Catholic Charities of Chemung/Schuyler, tendered his resignation and the Board commenced a search process. Nancy Koons was appointed Executive Director effective May 18, 2020.

Supportive Housing Initiative (SHII) recipients who are homeless and have a serious mental illness (five apartments), have a substance abuse disorder (five apartments) or are returning to the community from jail (ten apartments). The building also features laundry facilities, a community room (with a TV and computer workstations), tenant storage, security cameras, secure key access and central air conditioning.

Total development cost for the project is $8,546,690. Funding comes primarily from low income housing tax credits but there are also grants from SHOP Catholic Charities of Chemung/Schuyler Counties and NYSERDA.

At the end of 2019 Providence also was involved in rehabilitating a trailer park community in Lyons, looking at a possible project at a school in Wolcott, a potential project in a church in Bath as well as several other potential developments in Monroe County.

The final major transition in 2019 was the transfer of responsibility for administration of the Life Issues Office to the Department of Pastoral Services.

I want to recognize also the outstanding job which Kathy Johnson did during 2019 after assuming the position of Chief Financial Officer of Catholic Charities effective January 1, 2019, as well as the continuing outstanding work of Human Resources Diocesan Director, Barb Pilling, Corporate Compliance Diocesan Director, Robert Triusik, and Tom Veeder, Director of Diocesan IT Department with whom we contract.

In closing, I especially want to recognize the strong leadership and support provided by Bishop Salvatore R. Matano and the Diocesan Board of Directors chaired by Sony Adams, without whom the continuing success of Catholic Charities would not be possible.

Jack Balinsky
Diocesan Director
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FOR MORE INFORMATION ON PLANNED GIVING

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CATHOLIC CHARITIES OF THE DIOCESE OF ROCHESTER

As we write this report, in light of the COVID-19 and economic disruption of 2020, it is almost impossible to return in memory to the year 2019. The purpose of this annual report is to remind readers of the significant service work that Catholic Charities provided in carrying out its mission in 2019, touching the lives of 250,000 persons in our twelve county Diocese.

Included within this annual report in addition to our 2019 financial report is our service matrix which describes in detail the various services provided by our nine Catholic Charities agencies, Camp Stelle Mars and Providence Housing. As you can see from this information in 2019, Catholic Charities continued to reach out to the poorest and most vulnerable in our twelve county Diocese. Not surprisingly, in a year of economic prosperity, we found an ever-increasing demand for emergency assistance to which we were able to respond.

Yet within our own organization there were a number of changes which, happily, did not affect our service delivery ability.

In September 2019 the Diocese of Rochester filed for bankruptcy in light of the Child Victims Act and a large number of lawsuits were brought against the Diocese. It needs to be emphasized that the Catholic Charities Corporation did not file for bankruptcy and that our services continued uninterrupted. We were most pleased that we continued to receive Catholic Ministries Appeal funding from the Diocese.

For the first time in seven years 2019 brought some transitions in our leadership team. Tony Barbana, Associate Diocesan Director and Chief Fiscal Officer, retired effective June 30, 2019 after 34 years of dedicated service. In his tenure Tony was primarily responsible for the creation of our four Southern Tier agencies and will be greatly missed.

Last year also saw transitions in two agency leadership positions. Laura Opelt, who had served in outstanding fashion for 21 years as the Catholic Charities Executive Director in Steuben County, left her position to assume Tony’s position as Associate Diocesan Director. The Board of Catholic Charities of Steuben and I, after a search process, appointed Tabitha Brewer, who had been serving for 6 years as Executive Director of Catholic Charities of Livingston County to the position of Executive Director for Catholic Charities of Steuben, while she has retained her position as Executive Director of Catholic Charities of Livingston County.

In September 2019 Dr. Ellen Wayne announced her resignation from her position as Executive Director of Catholic Charities of the...